

CUSTOMERS ARE OUR PRIORITY

Clinical Resources is extraordinary dedicated to the satisfaction of its clients and candidates. As the only interim staffing company serving the senior care space to **earn the prestigious Best of Staffing Client Satisfaction and Talent Satisfaction awards**, Clinical Resources is recognized as an elite leader in service quality. Even among the organizations recognized for Best in Staffing awards, Clinical Resources stands out.

COMPARE BY NET PROMOTER SCORE



91%



When asked if they are **LIKELY to recommend Clinical Resources, LLC** to a friend or colleague, **91%** of those surveyed said they are very likely to.

36% Staffing Industry Average only **36%** likely to recommend

80% Best of Staffing Average **80%** likely to recommend



RESULTS MATTER

3.14

AVERAGE DAYS TO FILL AN OPEN REQUEST

1.72

AVERAGE DAYS TO SUBMIT A CANDIDATE

1.24

CANDIDATES ON AVERAGE PER ORDER

91%

OF JOB ORDERS HAVE CANDIDATES SUBMITTED

HOW CLINICAL RESOURCES STACKS UP

FEATURES

| | CLINICAL Resources LLC | COMPANY A | COMPANY B |
|--|------------------------|-----------|-----------|
| Nationwide Presence | X | X | X |
| Interim Services | X | X | X |
| Dedicated Account Manager | X | X | X |
| PBJ Reporting (monthly and auto) | X | X | X |
| Comprehensive HR Profile | X | X | |
| Testing and Skills Verificatoin | X | X | |
| JCAHO Accredited | X | X | |
| Onsite Clinical Director | X | X | |
| Focus on Expense Reduction (internal travel dept. ,no weekends home) | X | | |
| Compliance with State Licensing Requirements | X | | |
| Quality Systems (interviews , selectoins, validatoin, file audits) | X | | |
| Client Specific Flexibility | X | | |
| KPI and Metric Reporting | X | | |
| State Required Background Checks | X | | |
| 24/7 Availability | X | | |
| Customer Satisfactoin Excellence | X | | |
| Certified Staffing Professionals and Recruiters (CHP, CSP, CSC) | X | | |
| Community Involvement (AHCA, LeadingAge, NEC, ASA) | X | | |



To provide good care, you need good people

The Expert at Health Care Staffing Services Dedicated to the Senior Care Market

1.888.800.3377 | ClinicalResources.com



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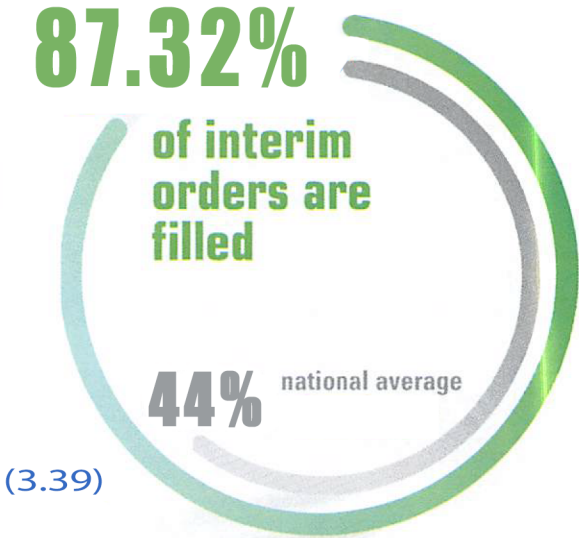
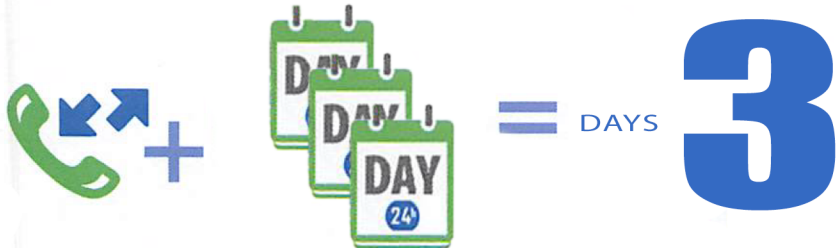
BY THE NUMBERS

Focused on solving your most pressing personnel needs, the senior care professionals of Clinical Resources can provide quality interim or permanent candidates to address unanticipated vacancies of critical leadership positions.

- Nursing Home Administrator
- Executive Director
- Nurse Executive
- Director / Assistant Director of Nursing
- MDS Coordinator
- Social Workers and Activity Directors
- And more

RESPONSIVENESS

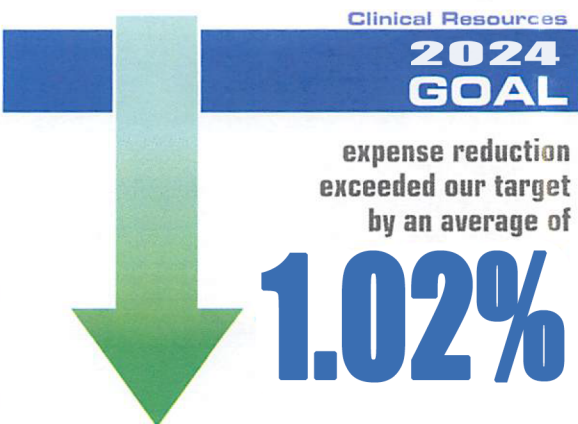
Leveraging a database of **over 800,000 candidates** enables Clinical Resources to deliver qualified candidates fast to help you keep your operations running smoothly. For interim placements, **it takes less than 4 days on average to fill a position** from the time of receiving a job order including weekends. And **we fill 88% of our interim orders, vs. a national average of less than 44%**



(3.39)

COMMITTED TO MANAGING YOUR EXPENSES

For interim staff, Clinical Resources helps manage expenses by limiting travel home to once per month instead of every weekend. In addition to **saving money on travel costs, consultants are available to fulfill client needs 24/7**. We also have our own professional in-house travel agency, and we set **specific goals each year for reducing costs** for car rentals, hotels and air fare for our clients. In 2024 we were able to beat our targets by an average of 1.02%



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